

General Data Protection Regulations (GDPR)
comes into effect from 25th May 2018

In order to comply with the new requirements by law, Waveney Windows Ltd would like to explain how your personal data is collected, stored and handled.

Collecting and Storing Data

We require some personal information when you agree and sign a Contract, the data collected include your name, address and telephone numbers and if applicable an email address and payment details.

Use of Personal Information

We will use this information to process an order, send you relevant paperwork and to contact you for survey and installation, however once payment has been processed this part of your information is destroyed.

Sharing of your Personal Information

By agreeing to the Contract, you are also consenting to your personal data being shared with third parties for the purpose of fulfilling the requirements, i.e. Local Authorities (Planning and Building Regulations if applicable), FENSA and CPA Consumer Protection Association - Insurance Backed Guarantee Organisation. This data will be used to provide essential documentation and will be retained on file for the lifetime of the guarantee which do not exceed 10 years.